

THE IVY

— CAFE —

RICHMOND

RESTAURANT INFORMATION

There is no dress code at The Café Richmond but our guests generally are Smart Casual.

We are unable to allow dogs in the restaurant. However, British Registered Guide Dogs are of course welcome.

The Ivy Café Richmond has accessible access to the section of the main restaurant situated on the ground floor and restricted access facilities. Unfortunately, there is no accessible access to the first floor, where the private dining room is located.

Booking Policies

Please note our reservations diary is open three months in advance.

Reservations phone lines are open between 9am-7pm, seven days a week. Should you wish to manage your reservation outside these times, please dial 020 3146 7733 and you will be transferred directly to the restaurant.

Table Allocation

We will do our best to accommodate all table requests, however these are allocated on arrival and cannot be guaranteed.

Large Tables

Our largest table can accommodate a maximum of 8 guests with limited. Unfortunately, we are unable to join tables together to accommodate larger parties. Multiple bookings for the same party will not be honoured. Please visit our Private Dining Room [The Isabella Room](#) for more information about large bookings.

Child Policy

We welcome children of all ages. However please do count them (including babies) into your final party size. If you would require a highchair or space for a pushchair, please do specify this at the time of booking.

Afternoon Tea & Celebration Cakes

Our Afternoon Tea is served from 3-5pm on a daily basis, with last reservation at 4.45pm. If you would like to book for Afternoon Tea please specify at the time of the booking. Please note that we offer vegetarian options, however a Gluten Free Afternoon Tea is not available in our restaurant.

Should you wish to have a Celebration Cake, please call us at least 48hrs prior to your reservation and we would be delighted to assist.

Dietary Requirements

All of our [menus](#) are available on our website, but should you have any specific requirements related to an allergy or intolerance, please specify at the time of your booking and our team will assist you with the menu on the day.

Pre-Payments

We are unable to process pre-payments/bacs transfers; however, we do offer [Gift Vouchers](#) on our website.

Parking

Our nearest parking is [Paradise Road](#), located on – TW9 1SA (6 minutes' walk from the restaurant)